

OVERVIEW

The rising costs of everyday living expenses have caused many Ohio families to struggle just to make ends meet. Families who have always been able to get by now need help.

AEP Ohio and Dollar Energy Fund have teamed up to offer assistance to our neighbors in need. The Neighbor to Neighbor Program will assist low-income AEP Ohio customers who have difficulty paying their electric bill. Eligible customers will receive a utility assistance grant applied directly to their AEP Ohio bill to help maintain or restore basic electric service.

Dollar Energy Fund is a private 501 (c) 3 organization. It has been helping utility customers in several states for over 25 years and has become one of the largest hardship funds in the country. Our success is built on the generosity of individuals and our utility partners.

Dollar Energy Fund is proud to partner with AEP Ohio to administer the Neighbor to Neighbor Program.



How to Apply

Do you or someone you know need help?

The best way to start seeking help is by calling AEP Ohio. AEP Ohio will provide you with information on a number of different assistance programs that are available to help low-income utility customers.

The Neighbor to Neighbor Program also partners with a network of Community Based Organizations throughout the state. These dedicated agencies provide application intake services for clients. Find an agency in your area on Dollar Energy Fund's Agency Finder.

Visit www.dollarenergyfund.org to learn more about the Neighbor to Neighbor Program.

Dollar Energy Fund is a private non-profit organization that relies on the generosity of individual donors to fulfill its mission.

Please help your neighbors keep utility service by donating to Dollar Energy Fund.

Every dollar you donate to the Neighbor to Neighbor Program will be matched by AEP Ohio and 100% of your donation and the matching funds will be provided as a grant to help a family afford utility service.

Donate Today by:

- Making a monthly pledge on your AEP Ohio bill;
- Donating online at www.dollarenergyfund.org.

Dollar Energy Fund, Inc.

NEIGHBOR TO NEIGHBOR PROGRAM GUIDELINES 2008-2009



Program Dates:

- Open **October 1 through September 30** for services that are **off or in threat of termination**.
- Grants are dispersed on a first come first basis to eligible applicants and are based on funding availability.

Sincere Effort of Payment:

- Applicants must have paid at least **\$100** in the 90 days prior to applying for a grant. **Senior Citizens**, age 62 and over, must have paid at least **\$75** in the 90 days prior to applying for a grant.
- Pledges made on an applicant's behalf and other grants cannot be counted toward the sincere effort of payment.
- Exceptions may be made in cases of extreme hardships.

Balance Requirement:

- Applicants must have an outstanding balance of at least **\$100**.
- **Senior Citizens**, age 62 and over, may have a **\$0** balance as long as there is no existing credit on the account.

Income Guidelines:

- Total gross household income must be at or below **200% of the Federal Poverty Income Guidelines** as shown in the chart below.

The 2009 Federal Poverty Income Guidelines will take effect in February and remain in effect for the remainder of the program year.

Household Size	200% Monthly	200% Yearly
1	\$1,805.00	\$21,660.00
2	\$2,428.00	\$29,136.00
3	\$3,052.00	\$36,624.00
4	\$3,675.00	\$44,100.00
5	\$4,298.00	\$51,576.00
6	\$4,922.00	\$59,064.00
7	\$5,545.00	\$66,540.00
8	\$6,168.00	\$74,016.00
For each additional household member	ADD \$623.00	ADD \$7,476.00

Other Requirements:

- Verification of income.
- Income eligible clients **must apply for Heating HEAP, Cooling HEAP, Winter CRISIS, Summer CRISIS and PIPP** when those programs are open.
- Account must be residential, single home or apartment. No "cooking only," commercial, industrial, or apartments with shared utility service.
- Name on account must be that of an adult who is currently living in the home.

Maximum Grant:

- The maximum grant amount the applicant may receive is **\$600 per program per year**.
- Grant awards are based on need and each family's circumstances are different. Grant amounts are determined on a case by case basis.



A unit of American Electric Power

Contact AEP Ohio or visit www.dollarenergyfund.org for information on how to apply for the Neighbor to Neighbor Program.