

2020 - 2021

I&M Neighbor to Neighbor Program

The **I&M Neighbor to Neighbor Program** is an emergency relief fund available to qualified **I&M customers in Indiana**. Administered by Dollar Energy Fund, the program helps low-income customers pay electric bills with a utility assistance grant applied directly to their I&M bill. **Program guidelines and eligibility requirements are subject to change.**

Program Dates:

Customers can apply for:

Cooling Assistance: July 1 through August 31

Heating Assistance: November 1 through May 15

Grants are dispersed on a first come, first serve basis to eligible applicants while funding is available.

Balance Requirement:

Applicants must have an outstanding balance on their Indiana Michigan Power bill of at least **\$50**.

Sincere Effort of Payment:

Applicants must have paid at least **\$75** on their account.

Maximum Grant:

The maximum grant amount an applicant may receive is **\$250**.

Applicants can only receive one grant per utility, per program year. (**10/1/2020 – 9/30/2021**)

Grant awards are based on need and each family's circumstances are different. Grant amounts are determined on a case-to-case basis.

If a customer's utility service is off or in threat of termination when they apply and the maximum grant amount will not restore service or stop termination, the application will be denied. The amount needed to restore service or stop a termination is determined by utility review. Notification will be sent to the customer advising them that their application was denied and that an additional payment is required in order to be considered for assistance.

Other Requirements:

- Income-eligible clients must apply for all federally-funded programs when those programs are open.
- Customers must meet the guidelines of the federal Low-Income Home Energy Assistance Program (LIHEAP) along with other eligibility standards.

- Account must be residential, single home or apartment. No "cooking only," commercial, industrial, or apartments with shared utility service.
- Name on account must be that of an adult who is currently living in the home.
- A grant through this program can be used to cover security deposits and reconnection fees.

Income Guidelines:

Total gross household income must be at or below **60%** of the **2021 State Median Income** as shown in the chart below.

Household Size	Maximum Income
1	\$25,961
2	\$33,949
3	\$41,937
4	\$49,925
5	\$57,913
6	\$65,901

How to Apply:

The best way to start seeking help is by using Dollar Energy Fund's [Agency Finder](#) to find an agency in your area. The Neighbor to Neighbor Program partners with a network of Community Based Organizations. These dedicated agencies provide application intake services for clients.

Visit www.dollarenergy.org/need-help/Indiana to learn more about Dollar Energy Fund.

How Can You Help?

Dollar Energy Fund is a private non-profit organization that relies on the generosity of individual donors to fulfill its mission. Our utility partners match every dollar donated to the Hardship Program. These matching funds and 100% of your donation will assist limited-income families residing in Indiana afford utility service. Give to Dollar Energy Fund by:

- Donating through your monthly utility bill; or
- Giving online at www.dollarenergy.org/donate.

Visit www.dollarenergy.org to learn more.