

# Water Assistance Programs

Dollar Energy Fund has been at the forefront of water assistance program administration for more than 31 years. Our expertise in program management allows us to provide water affordability options to limited-income customers, with tailored elements designed to meet the needs of your company.



## Customer Assistance Programs

- Bill Discount Programs / Arrearage Management
- SMS Enrollments & Recertifications

- Real-Time Reporting
- Contact Center Services / Interactive Voice Response
- Income Verification
- **MyApp** Online Applications

## Grant Programs

- Cloud-Based Program Management Software:



## Contact us

Visit us online at [www.dollarenergy.org](http://www.dollarenergy.org)  
or email us at [sales@dollarenergy.org](mailto:sales@dollarenergy.org)



# Lead Line Replacement Programs

Dollar Energy Fund will serve as a valuable partner in administering targeted assistance services to replace lead pipes that endanger the health of children and families in your community.



**Let's work together to protect the future of your customers.**

- Customer Eligibility Screening & Verification
- Community-Based Organization Partnerships
- In-Home Lead Testing & Verification
- Program Management Software
- Facilitate Financial Assistance



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